



Job Title: Network Cabling Technician

Compensation: \$45,000.00 - \$62,000.00/Year

Reports to: Director of Infrastructure

Department: Installation and Service

Job Description:

Structured Cabling Technicians perform skilled infrastructure/structured cabling work in the installation, service and maintenance, repair, and alteration of low voltage category cabling, fiber optic cabling, communications cabling, and other various low voltage cabling systems. You may also be completing physical installations and removal of structured cabling components, cabinets, pathway systems, moving equipment racks, and related communications infrastructure materials.

Basic Functions:

- Proven ability to install, terminate & test low voltage cables to include twisted pair cable, coax, power limited tray cable, stranded & solid conductor low voltage cable, and fiber optic cable
- Installation of cable pathways, conveyances (e.g., ladder, trays, support systems)
- Understanding and installation of through-wall penetration systems
- Mechanical aptitude with the ability to read blueprints, architectural, mechanical, and electrical documents.
- Ability to carry up to 30 lbs. and lift to 50lbs
- Ability to climb ladders and work from heights
- Communication with customers as required: keeping them informed of incident progress, notifying them of impending changes, and agreed outages.

Additional Duties and Responsibilities:

- Improve customer service, perception, and satisfaction.
- Fast turnaround of customer requests.
- Ability to work in a team and communicate effectively.
- Responsible for entering time and expenses in ConnectWise as they occur.
- Understand processes in ConnectWise by completing assigned training materials and blueprints on the ConnectWise University.
- Enter all work as service tickets in ConnectWise.



Knowledge, Skills, and/or Abilities Required:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Applicant must be capable of working alone. And ability to identify issues and obstacles and have work out Logical solution to issues
- Working knowledge of industry standards including BICSI, ANSI, EIA/TIA, and local and National Electric Code
- Comprehension of terminology pertaining to installation & service of cabling infrastructure for telecom, data, CCTV & wireless systems
- Interpersonal skills: such as telephony skills, communication skills, active listening and customer-care.
- Exceptional verbal and written communication skills (including face to face contact)
- Ability to multi-task and adapt to changes quickly.
- Understanding of support tools, techniques, and how technology is used to provide services.
- Self-motivated with the ability to work in a fast-moving environment.
- Other duties may be assigned by management

Educational/Vocational/Previous Experience Recommendations:

- High school or equivalent (Preferred)
- BICSI Certification, but not required
- Fiber Optic Installation Certification, but not required
- 1+ years of experience in a low voltage installation role (or similar experience)

Benefits:

- Competitive salary based on experience and qualifications.
- Health, vision, and dental benefits optional
- Full on the job training & support.
- Fun working environment and culture.
- Great opportunity for advancement.

Only local candidates need apply.

The statements above are intended to describe the general nature and level of work being performed by people assigned to this job. Other duties may be assigned as needed.